



Your Opinion Counts!

The Building Division for the City of Carlsbad continues to make improvements in order to serve you better. Your comments and suggestions are a valuable resource and we appreciate your time in completing this short survey. Your comments are confidential and are used for customer service purposes only, and, if you would like, your response may be anonymous. You may also contact me directly at 760-602-2716 or Will.Foss@carlsbadca.gov.

Sincerely,

Will Foss

Building & Code Enforcement Manager

Your Name / Address / Phone:

May we contact you?

Yes

No

Counter Services

- How would you describe the courteousness of the counter staff?
 Excellent Good Fair Poor Did not use this service
- How would you describe the timeliness of the plan check process?
 Excellent Good Fair Poor Did not use this service
- How would you describe the level of professionalism at the front counter?
 Excellent Good Fair Poor Did not use this service

Inspection Services

- How would you describe the inspection scheduling process?
 Excellent Good Fair Poor
- How would you describe the process of contacting your building inspector?
 Excellent Good Fair Poor
- How would you rate the timeliness of in regard to the inspection you requested?
 Excellent Good Fair Poor
- How would you describe the courteousness of the inspector?
 Excellent Good Fair Poor
- How would you describe the professionalism of the inspector?
 Excellent Good Fair Poor
- How would you rate your overall experience with the city of Carlsbad Building Department?
 Excellent Good Fair Poor

Additional comments or suggestions:

You may mail, email or fax your survey to the following:
1635 Faraday Ave., Carlsbad, CA 92008
Phone: 760-602-2700 / Fax 760-602-8560
email: Christine.Wauschek@carlsbadca.gov