



Your Opinion Counts!

The Code Compliance department for the City of Carlsbad continues to make improvements in order to serve you better.

Your comments and suggestions are a valuable resource and we appreciate your time in completing this short survey. Your comments are confidential and are used for customer service purposes only, and, if you would like, your response may be anonymous. You may also contact me directly at 760-434-2815 or Debbie.Fountain@carlsbadca.gov.

Sincerely,

Debbie Fountain

Housing & Neighborhood Services Director

Violation Address:

Your Name / Address / Phone:

May we contact you?

Yes

No

Office Services

How would you describe the courteousness of the Code Compliance office staff?

Excellent Good Fair Poor Did not use this service

How would you describe the timeliness of return telephone calls from the Code Compliance Staff?

Excellent Good Fair Poor Did not use this service

How would you describe the level of professionalism of the Code Compliance office staff?

Excellent Good Fair Poor Did not use this service

Code Compliance Services

How would you describe the complaint inspection scheduling process?

Excellent Good Fair Poor N/A

How would you rate the timeliness of receiving return calls or information from a Code Compliance Officer?

Excellent Good Fair Poor

How would you describe the courteousness of the Code Compliance Officer?

Excellent Good Fair Poor

How would you describe the level of professionalism of the Code Compliance Officer?

Excellent Good Fair Poor

How would you rate the overall service of the Code Compliance Department provided by Carlsbad?

Excellent Good Fair Poor

Additional comments or suggestions:

You may mail, email or fax your survey to the following:

2965 Roosevelt St, Suite B, Carlsbad, CA 92008

Phone: 760-602-2703 / Fax 760-720-2037

email: codeenforcement@carlsbadca.gov

CV#