Memorandum

November 17, 2017

To: Mickey Williams, Police Captain
From: Cindy Anderson, Senior Management Analyst
Re: 1ST QUARTER POLICE RANGER SUMMARY

In the fiscal year 2017-18 budget, the Carlsbad City Council approved a pilot ranger program to provide enhanced security and protection of the city’s trails, parks and other open space areas. This memo summarizes program activities during the first quarter of implementation, which covers July 1, 2017, to Sept. 30, 2017.

Preparation and Administration

- The following steps were taken at the outset of the program:
  - The Police Department procured equipment and supplies, including one ranger vehicle and uniforms clearly identifying the rangers
  - Rangers coordinated with the Parks & Recreation, Fire, Community & Economic Development and Public Works departments on program design, patrol priorities and roles
  - Rangers met with trail volunteers to assess current needs and priorities and report out on work to date

First Quarter Snapshot

<table>
<thead>
<tr>
<th>Quarter 1 2017 Stats</th>
<th>Hours Worked</th>
<th># Contacts Made</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Preserves</td>
<td>347.45</td>
<td>777</td>
</tr>
<tr>
<td>Northwest Preserves</td>
<td>22.65</td>
<td>41</td>
</tr>
<tr>
<td>Northeast Preserves</td>
<td>142.05</td>
<td>374</td>
</tr>
<tr>
<td>Southwest Preserves</td>
<td>104.7</td>
<td>289</td>
</tr>
<tr>
<td>Southeast Preserves</td>
<td>78.55</td>
<td>72</td>
</tr>
<tr>
<td>Parks, Beaches, Lagoons</td>
<td>(not tracked)</td>
<td>427</td>
</tr>
<tr>
<td><strong>Total Ranger Productivity</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*See attached stat sheet for full breakdown*

The rangers documented 1,204 contacts with members of the public during the first quarter, with the majority of them being for educational purposes, raising awareness of the new ranger program and providing the public with information regarding laws and municipal codes. Over
half of these contacts, during 341 hours of patrol time, were made in the habitat management plan preserve areas.

Below are some of the issues they addressed during their patrols:

**Dogs Off Leash**
The rangers encountered many dogs on a daily basis and gave verbal and written warnings to 203 dog owners for either allowing their dogs to be off leash or in a location where dogs are not allowed. There were also 199 documented incidents of dog waste on the trails.

**Illegal Camping**
There were 22 documented incidents of illegal camping either on the beaches or the preserves. The rangers gave verbal and written warnings, and the offenders were asked to move from the area.

**Vandalism**
The rangers contacted 16 individuals on suspicion of vandalism and make one report for vandalism.

**Illegal Fishing**
The rangers contacted 22 individuals for illegally fishing in the preserves.

**Safety Issues**
The rangers contacted 57 individuals for safety issues, such as hazardous play, illegal skateboarding and illegal fires. They also made 14 contacts for illegal smoking, contacted 18 individuals for drinking alcohol and made four contacts for illicit drug use. Ranger Serafini also located a venomous snake that required assistance from the County Department of Animal Control.

**Calls for Service**

<table>
<thead>
<tr>
<th>CALL FOR SERVICE TYPE</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>ANIMAL CONTROL</td>
<td>1</td>
</tr>
<tr>
<td>ASSIST CITIZEN</td>
<td>1</td>
</tr>
<tr>
<td>ASSIST FIRE DEPT</td>
<td>1</td>
</tr>
<tr>
<td>ASSIST OUTSIDE AGENCY</td>
<td>1</td>
</tr>
<tr>
<td>BURGLARY/THEFT REPORT</td>
<td>2</td>
</tr>
<tr>
<td>REQ TO CHECK AREA</td>
<td>8</td>
</tr>
<tr>
<td>EXTRA PATROL LOGGED*</td>
<td>312</td>
</tr>
<tr>
<td>FLAGGED BY CITIZEN</td>
<td>3</td>
</tr>
<tr>
<td>FOUND PROPERTY REPORT</td>
<td>3</td>
</tr>
<tr>
<td>HAZARD ITEM OR BEHAVIOR</td>
<td>10</td>
</tr>
<tr>
<td>NARCOTICS COMPLAINT</td>
<td>1</td>
</tr>
<tr>
<td>MISC</td>
<td>21</td>
</tr>
<tr>
<td>MUNICODE COMPLAINT</td>
<td>14</td>
</tr>
<tr>
<td>NOISE COMPLAINT</td>
<td>1</td>
</tr>
<tr>
<td>SPECIAL MEETING ATTENDED</td>
<td>8</td>
</tr>
</tbody>
</table>
Community members had a very positive response to the rangers and were very outspoken about their gratitude for the program. Below are some of the many responses from the public:

_I would like to send kudos to the city and police department for instituting the 9 month Ranger program. I met today here at Seapoint with the new rangers and a CPD officer regarding their responsibilities with this program. We as residents of Seapoint Tennis Club living on Box Canyon are thankful that you'll be periodically patrolling this area. Thank you so much. This--- along with the CLNM Ranger patrols should help significantly reduce trespass attempts._

_So far this season we have had over 35 trespassers reported to CPD. Not to mention the many who have not been reported._

_Kudos again, and thank you, _
_T.W._

~

_I am a resident of Carlsbad living at ****. I live within walking distance to the lagoon and it is also located between my home and office. As a result I regularly walk with my dog the Batiquitos Lagoon 5-7 times a week. Due to the number of dogs not on leashes and the failure of dog owners to pick up after their dogs, I have cut back on my trips there. Without going through all of the negative experiences with dogs off leashes and the dog owners, approximately 3 weeks ago I counted 17 dogs without leashes (may have been more) most of which were aggressive toward other dogs and few toward people. The last few times I have been at the lagoon, there has been “Community Officer” and today, there was a Park Ranger. I have been very encouraged to see their presence at the lagoon and strongly support continued supervision of the lagoons. The other reason I strongly support supervision of the lagoon is that it is a place where supervised children and groups of unsupervised middle school and high school children go. The lagoon is a wonderful asset for the children of all ages. For the older children, I have observed them simply walking and talking or pointing out the different birds, doing homework and looking very relaxed. But, my concern for the older unsupervised children has been safety. With a police, park ranger or community police person being present at irregular times, I believe the lagoon will be a safer place._

_I hope the mayor and council will see the benefit to the health and safety of the Carlsbad residents by continuing the Park Ranger supervision of lagoons in Carlsbad._

_S.L._

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_My son, E***, and I recently met Ranger Jerry Serafini while entering the Batiquitos Lagoon area. He was very helpful in helping Evan get some literature to help with a Boy Scout Merit Badge he was working on._
During our conversation Jerry explained a bit about the Police Ranger program. Evan and I also looked up some articles about it online after we got home. We really like the idea of this program in order to help keep the Carlsbad Park areas safe and in good physical condition (Deter vandalism, etc.) and believe it should continue.

Thank you for your time,

T.

~

I met Ranger Jerry Serafini doing his rounds in my neighborhood this morning. I had spoken to him previously on the phone about loose dogs and he was following up. I didn’t see any loose dogs when I walked mine; everyone was on his/her best behavior. My neighbors and I have been very concerned about loose dogs for some time and I for one am so appreciative that the City has responded with the Ranger program to enforce our ordinances. There are places I enjoy walking my dog, such as the Batiquitos Lagoon, that I no longer visit because of the loose dogs. Soon, hopefully the message will get out that we have Rangers patrolling the area and we’ll be able to go back.

Best regards,
A.E.

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I met police ranger Jerry Serafini yesterday, who was friendly and helpful, at Calavera Hills Park and he told me about the pilot program of having a ranger patrol the park. I support this program because Calavera Hills is a precious resource, and I believe the largest coastal park in North San Diego County. Having a ranger patrol the park will help preserve this resource and prevent it from being degraded by a few careless people.

Sincerely,
D.M.

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I had the pleasure of meeting Police Ranger Jerry Serafini this weekend on the Batiquitos Lagoon. He explained the purpose of the Ranger Program and described some of his duties. He said funding was available until April from Sandag but the future of the program will be in the hands of the City of Carlsbad. As a resident of Azure Cove, which adjoins the northern entrance to the Batiquitos Lagoon, I heartily support this program. I especially like the fact that during the summer months patrolling will be until 7:00 pm.

Thank you Carlsbad Police Department for instituting the ranger program. I hope it will continue in the future.

Sincerely,

L.C.

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On 9/17/17, I met Police Ranger J. Serafini on the Batiquitos Lagoon Trail and he explained the Police Ranger Program. The Program sounds like a very worthwhile operation. Having a person of authority and in uniform patrol the parks and trails in Carlsbad will promote a better respect for the trail rules and regulations.
I understand that Police Ranger Program has been stated on a trial basis and will be re-evaluated by the Carlsbad City Council in 10 months time.

I hope as a resident of Carlsbad and a user of the Carlsbad trail system, that the Police Ranger Program will be continued beyond the trial period.

B.C.

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I’m a very frequent hiker at Calavera Preserve, and today I had the pleasure of meeting one of the two police rangers, Fernando, near the top of the peak. I enjoyed talking to him and sharing my concerns for Calavera in particular. Supervision there, especially on weekends, has been needed for a long time. I have seen a huge increase in the number of people using the preserve over the past couple years. A particular concern has been finding spent fireworks, ashes from a fire at the top of the peak, bikes creating new trails and more erosion, graffiti, motorcycles, and of course the never ending dog poop and human toilet paper.

We need more officers like Fernando, who proactively introduced himself, and explained his role as an educator and enforcer if need be. I was impressed with his authority and pleasant manner. I hope the city continues its police/ranger presence at Calavera and other areas. This is a much needed and appreciated program.

Sincerely,

B.W.

~

I, my husband and dog Max, recently had a great encounter while on the Batiquitos Lagoon Trail with Ranger Jerry Serafini. A very friendly, outgoing person with a very positive attitude. He thanked us for having our dog on a leash and we had a very informative and interesting talk with Jerry before he went on his way.

It was wonderful to see a Ranger on the trail and very reassuring. I was happy to hear he had also been to Lake Calavera Trail, this is something that has been long needed. I am 70 and walk the trails all around Aviara and Calavera with my dog everyday. It feels safer knowing Rangers will be checking places out. Especially such outgoing, gregarious and capable people.

One area I might suggest checking out is the eastern end of the Batiquitos Lagoon Trail off Hummingbird Road and Sanderling Court. Dogs are frequently off leash and I have encountered groups drinking and smoking at the benches near the overlook. I was there yesterday and there was a broken beer bottle between the benches. Plus trash is being thrown off the cliff near the eastern most bench, which is such a shame.

I want to thank you very much for this Ranger program. If there is anything we can to do to help support this program please let us know. We hope to see more of Jerry and the other Ranger.

Sincerely, D.E.
Photos of the Police Rangers on Patrol
Batiquitos Preserve Photos

*Community member artistically capturing the view*
Box Canyon Preserves
“Local” at Lake Calavera