2020

ANNUAL REPORT

CITY OF CARLSBAD

FIRE DEPARTMENT

2560 ORION WAY CARLSBAD, CA 92010 | 760-931-2141 |
WWW.CARLSBAD.CA.GOV/FIRE

CITY POPULATION

115,000

FIRE STATIONS

6

EMERGENCY OPERATIONS

INCIDENTS
12,345

TRANSPORTS
5,826

PERSONNEL
98.75

SUPPRESSION APPARATUS
18

PERFORMANCE METRICS

Time Interval	Benchmark	Q1	Q2	Q3	Q4	Annual Average
Call Processing	**0:01:30**					
	Benchmark Compliance	94.2%	95.3%	95.5%	97.1%	95.5%
Turnout	**0:02:00**					
	Benchmark Compliance	89.8%	90.0%	91.0%	90.4%	90.3%
Travel	**0:04:00**					
	Benchmark Compliance	44.5%	32.6%	35.0%	33.5%	36.4%
Dispatch to Arrival	**0:06:00**					
	Benchmark Compliance	63.1%	57.6%	55.2%	55.9%	58.0%
Call to 1st Arrival	**0:07:30**					
	Benchmark Compliance	78.0%	73.9%	73.8%	74.4%	75.0%

2020

FIRE PREVENTION

NEW CONSTRUCTION INSPECTIONS
1,335

ANNUAL FIRE INSPECTIONS
2,260

PLAN REVIEWS
607

PLAN SUBMITTALS PROCESSED
555

LIFEGUARD SERVICE

BEACH ATTENDANCE
730,008

PREVENTATIVE ACTIONS
22,564

PUBLIC EDUCATION
21,363

RESCUES
306

MEDICAL AIDS
257